



Hoarding: advanced workshop for frontline housing and support staff.

In-house 10.00am – 4.00pm

Providing a structured step by step process to tackle all types of hoarding (including hoarding disorder) from first visit to bringing the property back to an acceptable level (Level 3 in Clutter Image Rating), within a realistic timescale.

Key points

- **Significantly increased fire risk**
- **2-5% of population have a tendency to hoard**
- **£35,000 – average cost of a hoarder to social landlord**
- **“Forced” clear-outs don’t work**
- **Support, understanding and a structured, time-limited approach is effective**

Learning outcomes

This advanced course explores all aspects of hoarding (and hoarding disorder). It will increase your understanding of it as a mental illness, the reasons why someone hoards and the best ways to support them, including positive language and rapport building.

It will give you the skills and knowledge to take the lead in inter-agency working in the most serious cases, partnering with fire and rescue and legal options including environmental health and tenancy law.

Topics covered

- Hoarding types in detail, including links with OCD, research findings and psychological theory
- Hoarding disorder and hoarding as a result of other mental illness, brain injury or learning disability



- Animal hoarding and Diogenes Syndrome
- Treatment options, including Cognitive Behavioural Therapy
- Understand how to use consistent hoarding assessments and photographs to identify clutter-levels and the impact on the client's ability to function within their environment
- Setting overall goal and agreeing actions/pledges – within strict timescales
- Understand how to address difficult clients – i.e. those with little or no insight, or who are uncooperative/disengaged from support, or who need long-term support
- Explore the benefits of multi-agency responses and identify key partners – e.g. landlords, health services, social services, environmental health, housing, third sector mental health support agencies, fire service
- Explore the legal issues including disability and mental health legislation, housing law and environmental health powers
- Develop a consistent procedure/guidelines for working with hoarders

About the trainer

Jack Moore is principal trainer on hoarding for the Chartered Institute of Housing and is a regular speaker at safeguarding events on self-neglect and hoarding. He has researched world-wide best practice in understanding and tackling hoarding and developed a proven system of dealing with hoarding in a practical and timely manner. Jack has a housing management background and is a national trainer on hoarding and other aspects of mental illness.

Cost

Up to 20 participants £950 (plus vat) inclusive of expenses (£47.50 per person if maximum numbers)

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