



Understanding Mental Illness and Learning Disability in ASB & Housing Management

Trainer – Jack Moore FCIH

Course aims

Housing teams dealing with housing management often struggle to understand mental illness, personality disorders and learning disability. This full day workshop aims to increase understanding of mental illness (including hoarding disorder) and learning disability, the effect on housing and the practical tools and responses available to the housing professional.

Course objectives / outcomes

- Clarify what is meant by personality disorder and the implications for housing providers
- Understand psychosis and consider practical helpful responses
- Identifying mental capacity and learning disability in customers at an early stage
- Understanding lessons from serious case reviews e.g. Fiona Pilkington
- An understanding of the law: the NHS and Community Care Act (1990), the Mental Health Act (1983 and 2007) , Safeguarding Vulnerable Adults Act (2006) a, Mental Capacity Act (2005), Equality Act 2010, ASB Crime and Policing Act 2014 and Care Act 2014
- Clarify services, assess criteria and interventions related to mental health needs and how to effectively access them, including:
 - o Confidence in using Risk Assessment Matrix to assess vulnerability
 - o Use of Community Care and Mental Health Assessments
 - o Family Intervention Projects
 - o The Court of Protection

- Explore relevant case law

Course structure

The course will include power point presentation, flipchart, and hand outs. Participants will be encouraged to interact and share experiences. Relevant video clips including You Tube will reinforce the learning as will case studies and 'real life' scenarios.