



Tackling Hate Crime (half day training session)

Aim:

There are many well documented cases of hate crime. Housing has a key role to play in tackling hate incidents and taking a proactive approach in preventing such incidents. The course focuses on cultural; **race** and **religious** hate crime, disability hate crime, **homophobia** and **transphobia** hate crime. It aims to equip delegates with a legal understanding and best practice tips and knowledge in identifying and tackling hate incidents and hate crimes

Learning Outcomes

At the end of this course participants will be able to:

- Understand the importance of dealing with hate incidents toughly and swiftly
- Explain the core elements of a risk assessment matrix
- Take a proactive approach in initiating professionals meetings where deemed necessary
- Be actively and effectively involved and highly regarded in a multi-agency approach
- Collate equality data when recording anti-social behaviour and complaints and spot potential trends
- Ensure vulnerable customers receive an effective service